

Reducing instances of Domestic Abuse and Sexual Violence

We're in our third decade of creating single and multi-agency cloud-based community management systems that help you to share information with partners and deliver joined-up interventions.

Wrapping support around victims

One woman in four experiences domestic abuse in her lifetime. Two women are killed each week by a current or former partner in England and Wales.

Domestic abuse blights the lives of women, children and their families at an estimated cost of almost £23 billion a year. It's also a problem that is complex to solve as there are many practical and psychological barriers to ending a relationship with an abusive partner. Tackling this problem involves a secure, multi-level approach involving a range of professionals who are specialised in providing effective and timely support so that those at risk of harm are protected.

Our products and methodology encourage and enable all practitioners to collaborate to tackle this complex problem, quickly and efficiently, whilst making significant time and cost savings for everyone involved.

"Our main reason for adopting E-CINS is to improve the quality of the data we are collecting to inform service delivery, improve access for our clients and to enable us to eventually dispense with our cumbersome paper-based system. Having all our information in an electronic format on E-CINS, which can be accessed remotely, will enable our Outreach team to work outside of the office in community settings thus providing significant cost and time savings on travel."

Deborah Hooton,
Service Manager, The Topaz Centre,
Part of Nottinghamshire Rape Crisis Centre



Our methodology of **Identity, Refer, Engage, Divert and Support (I-REDS)** gives local authorities, the police and their partners a means to take their community engagement and support

of vulnerable people to a new level. The process helps all practitioners and the public to identify those at risk and improve outcomes by enabling support to be wrapped around them quickly and effectively.

IDENTIFY - Encrypted Referrals

Practitioners, police officers or concerned members of the public can complete an encrypted referral form that is securely accessible via a link without the need to log into a system. These encrypted referral forms support existing referral processes and provide more comprehensive referrals at an earlier stage.

REFER - Referral and Triage Management

The encrypted referral forms auto populate the Referral & Triage Management Desk, saving 100's of hours in administration time. These totally customisable Desks enable interactions and decisions to be recorded as well as giving practitioners the ability to communicate with their clients via sms.

ENGAGE - Secure Two-way Communication

MyPortal enables practitioners to communicate with any client directly via a simple and highly secure interface. Online Safety Plans with emergency numbers, calendars and documents can be shared between practitioners and clients providing a means of signposting to events, support facilities and meetings.

DIVERT - Case Management

If a vulnerable person, victim and/or an offender requires full single or multi-agency case management, they can have their cases transferred into the UK's most widely used case management and collaborative support system, E-CINS. Integration with legacy case management systems is available. Linking the Referral Desks with E-CINS enables positive action to be taken at an earlier stage improving outcomes and early intervention work.

SUPPORT - Secure Public Portal/Multi-Agency

MyPortal's secure 1:1 interface enables secure interaction and relationship management with clients in realtime or practitioners can provide joined-up multi-agency support through E-CINS' Action Plans, tasks and encrypted messages.

Adopt our I-REDS methodology for the management of Domestic Abuse and Sexual Violence and start reducing vulnerability



Encrypted practitioner facing referral form

Encrypted referral form auto populates fields within the Domestic Abuse and Sexual Violence Referral and Triage Desk

Domestic Abuse Referral and Triage Management Desk



OPTIONAL SMS SERVICE TO THE PERSON REFERRED
RECORD DECISIONS AND INTERACTIONS



DOMESTIC ABUSE AND SEXUAL VIOLENCE TEAM

Vulnerable persons in need of full case management, engagement & support



- MULTI-AGENCY RISK AND REFERRAL ASSESSMENTS
- OPTIONAL CROSS BORDER INFORMATION SHARING
- MASH AND MARAC
- SAFEGUARDING STRATEGY MEETINGS
- DOMESTIC ABUSE MEETINGS
- MULTI-AGENCY ACTION AND SUPPORT PLANS
- RAPE CRISIS TEAMS/HOUSING TEAMS/POLICE/SEXUAL ASSAULT REFERRAL CENTRES



MyPortal



- SHARE DOCUMENTS
- SHARE ACTION PLANS
- SHARE CALENDAR
- SEND TEXT MESSAGES
- TASKS

MyPortal

